

 TEERAPORN	บริษัท เอสเตติก คอนเนค จำกัด (มหาชน)	Document No: THP-AES-013
	AESTHETIC CONNECT PUBLIC COMPANY LIMITED	Effective Date: 27 February 2026
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Aesthetic Connect Public Company Limited (the “Company”) or Teeraporn Clinic has established this Personal Data Protection Policy to notify and explain the collection, use, and disclosure of personal data of service recipients, visitors, presenters, representatives of business partners, and personnel (“you”), in compliance with Section 23 of the Personal Data Protection Act B.E. 2562 (2019).

1. Personal Data Collected, Used, and Disclosed by the Company, The Company will collect, use, and disclose your personal data as follows:

Types of Personal Data ,Examples of personal data collected, used, and disclosed by the Company include the following:Personal details: full name, date/month/year of birth, national identification number, passport number, gender, age, nationality, photograph, signature, marital status, service history Contact information: address, telephone number, email, LINE, and various social media accounts Financial transaction information: bank account number Personnel-related information: educational background, work history, marital status, military service status, various licenses, medical professional license information, specialized training information, welfare and benefits information, performance and disciplinary records, third-party information (family members, guarantors, references, emergency contacts), and social security information Sensitive personal data: religion, health information (such as blood type, medical history), genetic or biometric data (such as fingerprints)

2. Purposes and Legal Bases for the Collection, Use, and Disclosure of Your Personal Data

The Company has the following purposes and relies on the following legal bases for the collection, use, and disclosure of your personal data:

Legal Obligation Basis

To ensure that the Company’s operations comply with applicable laws, rules, and regulations, such as personal data protection laws, tax laws, labor laws, social security laws, laws relating to communicable disease control, as well as court orders or orders from other government authorities.

Contractual Basis and Performance of Contract

1. Registration of service users and processing necessary to provide services to you, including related communications
2. Verification of identity for transactions with the Company
3. Vendor registration, procurement processes, and activities related to contractual obligations
4. Financial transactions
5. Handling and processing complaints
6. Employment-related purposes, including performance evaluation, salary payment, and provision of benefits

Legitimate Interest Basis

1. Internal investigations or audits, such as those relating to security or operational matters
2. Ensuring security within the Company
3. Improving the efficiency and quality of the Company’s operations

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Consent Basis

1. To collect, use, and disclose your sensitive personal data
2. For marketing or advertising purposes through various channels
3. To recommend services that may be of interest to you via various communication channels

If you are unable to provide your personal data to the Company, certain processes that require such data may be delayed or may not be carried out.

3. Data Retention Period

The Company will retain your personal data for as long as you continue to conduct transactions with or have any form of relationship with the Company. The Company will further retain such data for a period of 10 years after the termination of your relationship with the Company.

Thereafter, the Company will delete, destroy, or anonymize your personal data so that it can no longer be used to identify you, except where retention is required by law or justified by technical necessity.

4. Disclosure of Personal Data

Access to your personal data is restricted to only those persons who have a need to know such information for the performance of their duties and responsibilities, in order to achieve the purposes specified in this Personal Data Protection Policy.

However, the Company may disclose or transfer your personal data to third parties for the purpose of processing your personal data or to other data controllers, as detailed below:

(a) **Legally required third parties** – The Company may be required to disclose your personal data to comply with applicable laws, including lawful orders issued by government authorities.

(b) **Service providers to the Company** – The Company may engage third-party service providers to support its operations, such as software providers, website developers, digital media service providers, logistics providers, payment and financial service providers, research and analytics service providers, auditors, marketing and event organizers, telecommunications service providers, data storage and cloud service providers, printing service providers, lawyers, legal advisors, document storage and/or destruction service providers, and/or other professional service providers.

(c) **Persons involved in disputes** – Any individuals or entities involved in disputes, including those related to transactions.

(d) **Authorized representatives and related persons** – Persons entrusted to manage any benefits, intermediaries, contact persons, and your representatives.

(e) **Persons designated by you** – Any persons to whom the Company has been instructed by you to disclose your personal data.

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5. Data Security

The Company has implemented appropriate security measures to protect your personal data from loss, unauthorized access, use, alteration, modification, or disclosure. Such measures include restricting access to personal data to authorized personnel only.

6. Your Rights

You have rights in relation to your personal data under the Personal Data Protection Act. You may exercise your rights as a data subject as follows, unless the Company has lawful grounds to refuse your request:

- (a) Right to withdraw consent – You have the right to withdraw your consent. Such withdrawal will not affect the collection, use, and disclosure of personal data for which consent has already been given.
- (b) Right of access and to obtain a copy of personal data – You have the right to access and obtain a copy of your personal data held by the Company.
- (c) Right to data portability – You have the right to receive your personal data in a format that is readable or commonly used by automated tools or devices and can be used or disclosed by automated means. You also have the right to request the Company to transmit or transfer your personal data to a third party, or to obtain the personal data that has been transmitted or transferred to a third party.
- (d) Right to object – You have the right to object to the collection, use, and disclosure of your personal data where the Company relies on legitimate interests, or for direct marketing purposes, or for scientific, historical, or statistical research purposes.
- (e) Right to erasure – You have the right to request the Company to delete, destroy, or anonymize your personal data where the Company no longer has necessity or lawful basis to retain such data.
- (f) Right to restriction of processing – You have the right to request the Company to restrict the use of your personal data where your data is under verification, where the Company is considering your objection request, or where you request restriction instead of deletion or destruction.
- (g) Right to rectification – You have the right to request the Company to ensure that your personal data is accurate, up to date, complete, and not misleading.
- (h) Right to lodge a complaint – You have the right to lodge a complaint with the Personal Data Protection Committee or the Office of the Personal Data Protection Committee if the Company fails to comply with personal data protection laws.

You may exercise your rights by contacting the Company as specified in Clause 8. The Company will consider and notify you of the result of your request within 30 days. However, the Company may refuse to act on your request where permitted by law.

7. Amendments to the Personal Data Protection Policy

The Company may revise or amend this Personal Data Protection Policy without prior notice to you, in order to ensure its appropriateness and alignment with changes in the Company's operations or to comply with amendments to applicable laws and regulations.

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8. Contact Channels

If you have any questions regarding this Personal Data Protection Policy or wish to exercise your rights under this policy, please contact:

Data Controller: Aesthetic Connect Public Company Limited or Teeraporn Clinic

Address: 549 Somdet Phra Chao Taksin Road, Samre Subdistrict, Thonburi District, Bangkok 10600

Telephone: 02-026-3265

E-mail: complain@teerapornhospital.com

Policy Review and Revision

This policy shall be reviewed at least once a year or upon any significant changes.